



Welcome to FCBI online

Policyholders

Your default user ID is the last five digits of your policy number.

Examples:

Policy number 33342 User ID 33342

Policy number 10633342 User ID 33342

Your temporary password is the last four digits of your phone number. When you first login you will be prompted to change your password. Please make a note of your new password for future sessions.

If you have any difficulty accessing your information please contact us by email at portals@fcbifund.com or by calling policyholder services at [1-866-469-3224](tel:1-866-469-3224) , option 1.

Agencies

If you have not received your user credentials, please contact us by email at portals@fcbifund.com or you can call underwriting support [1-866-469-3224](tel:1-866-469-3224) , option 1.

For new business submissions please go to the rating portal <https://fcbi.bwood.com/>